
Easy card account management.

Quick access to your balance, PIN, or report your card lost or stolen.

OnePay app

Easy access to your card account at the touch of a button. Download the 'My OnePay' app.



OnePay portal

Visit www.onepay.co.uk to log in to your Online Portal and manage your money from your PC, laptop, smartphone or tablet.



Multilingual telephone service

Call our customer service team or our automated system on 0113 320 1900*.

* Calls are charged at your standard network rate, calls from mobiles may be higher.



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The OnePay app is only supported by selected devices running on iOS 9.3 and above or Android 5.0 and above. OnePay does not charge you for using the OnePay app, however your mobile operator may charge you to access the app. Access and usage may be restricted by signal limitations. Apple is a trademark of Apple Inc, registered in the U.S. and other countries. App Store is a service mark of Apple Inc. Android/Google Play is a trademark of Google Inc.

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