

Acceptable identification documents

Here's a list of acceptable forms of identification OnePay can use to verify your identity. Please follow the instructions below.

List A

Please submit a photograph of ONE of the following identification documents, as well as a photograph of you holding the document next to your face, like a selfie

- Current valid UK or foreign passport
- Current UK Residence Permit (Biometric)
- Current EU Member State ID Card or national identity card
- Current Full EU photo-card drivers licence
- Current Full or Provisional UK photo-card driving licence (the date of the licence and photograph must be in date)
- UKBA Application Registration Card
- Current Signed Firearms Certificate
- Northern Ireland Electoral Identity Card

List B

If you do not hold a document from List A please submit TWO documents from the list below. Once we have received the identification, we will then call you to finalise the verification process.

- Council tax bill for the current tax year
- HMRC entitlement to state/local authority benefit (most recently issued and less than 12m old)
- HMRC document i.e. entitlement to tax credit (most recently issued and less than 12m old)
- State/local authority benefit (most recently issued and less than 12m old)
- Official letter from, DWP, Pension Service, Job Centre Plus or local authority confirming right to benefits
- HMRC coding/assessment/statement/tax credit notification (not a P45/P60) (must be the most recently issued and less than 12m old)
- Home Office immigration status document/application registration card
- Council tenancy/housing association agreement, or correspondence from local authority concerning tenancy agreement (must be issued in last 3 months)
- Northern Ireland voter's card (valid)
- Young Scot National Entitlement Card (NEC) - applicants under 18
- Current Full valid UK paper driving licence
- Birth Certificate

List C

If you can only provide one document from List B we can accept a second from the list below. Please note the documents must include your full name and either date of birth or residential address. Once we have received the identification, we will then call you to finalise the verification process.

- Utility bill (must be less than 3mths old and show current address) We cannot accept a mobile phone bill
- Bank, Building Society or Credit Union statement (must be dated within 3 months)
- Recent mortgage statement (must be most recent and issued in the last 12m)