



# 2020 Literature

**A fast and alternative way to pay your workers**

[www.onepay.co.uk](http://www.onepay.co.uk)

A6 Seasonal Leaflet

**OnePay Mastercard® guide**

ENGLISH

A6 Quick Guide Available in other languages

**Need a way to receive your wages?**

If you are working for a OnePay approved employer or agency you can apply for a OnePay card account.

Don't have a UK bank account? Speak to your managing consultant today to find out how to apply for a OnePay card account\*.

\*We're happy to open a OnePay card account for anyone who works for a OnePay approved agency or employer subject to our initial checks.

YOUR LOGO HERE

A4 Account Poster Your logo here available

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A6 Account Leaflet

**Easy card account management.**

Quick access to your balance, PIN, or report your card lost or stolen.

**OnePay app**  
Easy access to your card account at the touch of a button. Download the My OnePay app.

**OnePay portal**  
Visit [www.onepay.co.uk](http://www.onepay.co.uk) to log in to your Online Portal and manage your money from your PC, laptop, smartphone or tablet.

**Multilingual telephone service**  
Call our customer service team or our automated system on 0115 320 1900\*.

\*Calls are charged at your standard network rates. Calls from mobiles may be higher.

YOUR LOGO HERE

A4 App/Portal Poster Your logo here available

**Keep your card and account safe**

**Card safety tips**

- Don't let anyone else use your card
- Always keep your PIN safe:
  - Never write it on the back of your card
  - Never leave your PIN with your card
- Don't tell anyone else your 16-digit card number, PIN or CVV number
- If your card is lost or stolen, call us on 0115 320 1900\*

**ATM tips**

- Try to use an ATM at a bank
- Make sure you shield your PIN
- Don't use an ATM that looks as though it may have been tampered with

**Online shopping tips**

- Only use trusted retailers
- Make sure the website is secure (look out for https:// in the URL)
- Check the small print for any monthly or weekly subscription fees

**Online help centre:**  
[www.onepay.co.uk/help](http://www.onepay.co.uk/help)  
Email: [theteam@onepay.co.uk](mailto:theteam@onepay.co.uk)  
Call: 0115 320 1900\*

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A4 Card Safety Poster

**Your card account PIN**

**My OnePay App**

**OnePay Portal - [www.onepay.co.uk/onepaylogin](http://www.onepay.co.uk/onepaylogin)**

**For more information visit: [www.onepay.co.uk](http://www.onepay.co.uk)**

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A4 PIN Reveal Poster

**Your card account PIN**

**Step 1: Locate PIN tab**

**Step 2: Press PIN tab**

**Step 3: Place tab to reveal PIN**

**For more information visit: [www.onepay.co.uk](http://www.onepay.co.uk)**

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A4 PIN Reveal Poster

# [www.onepay.co.uk](http://www.onepay.co.uk)

[forbusiness@onepay.co.uk](mailto:forbusiness@onepay.co.uk)

